

FINLANDIA HALL OY PARKING, SERVICE DRIVES, AND DELIVERY INSTRUCTIONS

Finlandia Hall's underground parking facility is operated by Aimo Park Oy under an agreement with the City of Helsinki. **Aimo Park Finlandia** is a private business. Finlandia Hall's underground service yards are managed separately by Finlandia-talo Oy. Finlandia Hall does not offer free parking or event-specific contract parking from Aimo Park Finlandia. If you wish to arrange parking for guests or staff, please contact Aimo Park Oy directly.

DRIVING INSTRUCTIONS

Access to both the parking facility and Finlandia Hall's service yards is via the driving tunnel located at Karamzininranta 2. The driving tunnel (yellow on the map) and service yards (green) have a minimum height clearance of 4.20 meters. The parking facility (grey) has a clearance of 2.50 meters. The maximum vehicle height is 2.20 meters. There is sufficient width in the driveways and halls. General location and arrival instructions for Finlandia Hall can be found at:

<https://www.finlandiatalo.fi/finlandia-talo/sijainti-saapuminen/>



PARKING AT AIMO PARK FINLANDIA

Aimo Park Finlandia has a total of 650 parking spaces, with 12 designated for people with reduced mobility. The opening hours and valid parking rates can be found at:

<https://www.aimopark.fi/kaupungit/helsinki/finlandia/>.

Aimo Park Oy's general contact details:

Phone: 020 781 2400 (open weekdays from 8:00 AM to 4:00 PM)

<https://www.aimopark.fi/asiakaspalvelu/>

Entry and Exit Times for Parking and Access to Finlandia Hall

The entrance to Aimo Park Finlandia's short-term parking is normally open Monday to Saturday from 7:00 AM to 10:00 PM and Sunday from 8:00 AM to 10:00 PM. Finlandia Hall's event clients can arrange for earlier or later entry times with their contact person, who will coordinate with Aimo Park. Exit from the parking facility and service yard is possible 24/7. To exit, vehicles can use car or pedestrian elevators. When the hall is closed, the street-level door is locked.

Personnel elevators between the parking facility and Finlandia Hall are typically operational weekdays from 9:00 AM to 5:00 PM. Outside of these hours, they are available based on event requirements and agreements. Event clients can arrange for earlier elevator access with their contact person.

Contract Parking

Finlandia Hall does not have the ability to reserve free parking spaces with Aimo Park Finlandia or arrange contract parking for its clients. If a client wishes to offer parking for guests or staff during an event, they are asked to negotiate directly with Aimo Park. Contact information is:

Jenni Riikonen

Junior Key Account Manager

+358 20781 2452

+358 408 216344

jenni.riikonen@aimopark.fi

Payment Methods for Parking

When entering the parking facility from the ramp, there is a ticket machine on the left

- where a parking ticket can be obtained by pressing a button. The ticket must be paid at the payment machine in the elevator lobby before exiting, or
 - a credit card can be inserted into the reader upon entry. Upon exit, the credit card is re-read, and the parking fee is charged to the card.
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Parking fees can be paid with most major credit cards (Visa, MasterCard, DinersClub, American Express), debit cards, or popular parking apps (Taskuparkki, EasyPark, ParkMan).

Payment options can be checked here: <https://www.aimopark.fi/kaupungit/helsinki/finlandia/>

DELIVERIES AND SERVICE DRIVES TO FINLANDIA HALL

Large vehicles, loading, and unloading

The Aimo Park Finlandia parking facility is too low (maximum vehicle height 2.50 m) to accommodate trucks and trailers, and Finlandia Hall's service yards are not for long-term parking – they are designated only for deliveries and pickups.

During loading and unloading, trucks and trailers can access the loading docks at Finlandia Hall's service yards. For large-scale projects covering the entire building, vehicles may also be directed to the Mannerheimintie-side doors for unloading and loading. Any special arrangements must be agreed in advance with Finlandia Hall's contact person.

Finlandia Hall does not have designated long-term parking for vehicles, so vehicles should be moved to appropriate parking spaces between loading and unloading.

Important! Due to Pikku-Finlandia, trucks and trailers can no longer drive to the K5 doors.

Only cars and vans are allowed in the space between Veranda and Pikku-Finlandia, and this is permitted only in special cases (e.g., large exhibitions or trade events). Any special arrangements must be agreed in advance with Finlandia Hall's contact person.

Service Drives and Deliveries

Service drives and larger deliveries to Finlandia Hall are carried out through the underground service yards. Smaller deliveries can be made via the main entrances.

All deliveries must take place within the client's event reservation times. Any special arrangements or delivery times must be agreed in advance with the Finlandia Hall contact person.

Important! Finlandia Hall does not have storage space, so all deliveries and removals must take place within the event reservation time.

When arriving at the service gate, the driver can call the Finlandia Hall Service Point via the intercom, which is open weekdays from 9:00 AM to 5:00 PM or during event reservation times. If the intercom is not working, the driver can call the Service Point at +358 40 528 8127 or the shift manager at (09) 402 4222. After entering, the gate closes automatically. When exiting, the gate opens via a motion sensor when the vehicle approaches and closes automatically after the vehicle exits.

Loading Docks and Deliveries to Premises:

- **Loading Area H: Congress Wing, O-lift**
- **Loading Area D:** Finlandia Hall main lobby, Service Point, Restaurant deliveries, waste disposal
- **Loading Area J:** Finlandia Hall, Piazza, Veranda

Large signs are posted at the service gate and service yards.

Mail

Letters and small parcels are delivered and picked up from the Service Point next to the M4 main entrance. The Service Point handles the distribution of incoming mail within the building.

OPERATING INSTRUCTIONS FOR ARTISTS, ORCHESTRA MEMBERS, OTHER PERFORMERS, AND EVENT ORGANIZERS

The event organizer must arrange the **delivery schedules and arrangements for orchestra/performer items** with the sales consultant/event coordinator in advance (who will notify the Service Point).

Personnel elevators from the parking facility to Finlandia Hall operate (pre-programmed) when the building is open to the public. At other times, the elevators are available based on event requirements. On concert days, the elevators, coat services, and other services are open at least 2 hours before the concert starts.

If necessary, access cards can be arranged for event-related movements. This should be coordinated with the sales consultant/event coordinator in advance.

In case of heavy traffic in the main building's elevators (e.g., after a concert), the public can also use the Aimo Park Finlandia personnel elevators at Karamziniranta 2. These are accessible from Finlandia Hall via the K4 door to the outdoor terrace, down the stairs, and then a short walk to Karamziniranta 2, near the Aimo Park Finlandia entrance.